

CREDENTIALING & PRIVILEGING ESSENTIALS TRAINING

— BUILDING TRUST, ENSURING SAFETY



20th November 2025



08:00 AM – 04:30 PM



Online Training – Zoom Platform

Registration Fee:

MSQH Member Price: RM500.00/ pax

Non-Member Price: RM650.00/ pax

REGISTER HERE



COURSE OVERVIEW

Patient safety events can cause serious harm, making it essential to uncover true root causes and apply system-based solutions. Too often, RCAs lack depth, focus on individuals, or produce weak corrective actions—limiting real improvement.

This training equips participants with proven frameworks, practical tools, and interactive learning to conduct credible RCAs that meet accreditation standards, uncover system issues, and drive lasting improvements in patient safety.



+603-2681 2232



+603-2681 2230



www.msqh.com.my



tnm@msqh.com.my



TENTATIVE PROGRAMME

08:00 AM	Registration of Participants
08:30 AM	Opening Remarks & Introduction
08:45 AM	Session 1: Overview of Credentialing & Privileging – Concepts & Importance
09:30 AM	Session 2: Structure & Governance – Roles of National Committee, Subspecialty Committees & Hospital Privileging Committees
10:30 AM	Bio Break
10:45 AM	Session 3: The Process – Application, Assessment, Renewal & Monitoring of Credentialing & Privileging
12:15 PM	Session 4: Documentation & Evidence – Logbooks, Forms & Supporting Materials
01:00 PM	Lunch Break
02:00 PM	Session 5: Clinical Privileges – Core vs Optional Procedures across Disciplines
03:00 PM	Break
03:15 PM	Session 6: Case Sharing & Practical Insights – Examples of Implementation in Hospitals (with Q&A)
04:00 PM	Session 7: Linking Credentialing & Privileging to Patient Safety & Quality
04:20 PM	Closing Remarks, Final Q&A, Evaluation

